

Hamden Police Department General Orders

Policy Number: 002-002

Effective Date: August 1, 2005

Section: Relationships with other agencies.

Rescinds:

Title: Referral agencies

Approved By:

Approval Date:

PURPOSE

To establish a comprehensive list of referral agencies that are available to the public.

POLICY

A list of referral services will be maintained for the use of Department members.

Procedures

A.

The members of the Department that receive information for services or that recognize a need for services will provide such information.

B. The referral services may include but not limited to the following:

1. Counseling
2. Financial Services
3. Health care
4. Housing

C. The list will be update annually by the Training Division. This will include contacting the Agencies involved to assure that all listed information is accurate.

D. Counseling Services

1. Connecticut Mental Health Center (203) 974-7300
Offers individual and group psychiatric care to individuals and families.
2. Clifford Beers Guidance Clinic (203) 772-1270
Offers outpatient psychiatric care for youths to 16yrs old and their families.
3. Family counseling of Greater New Haven (203) 495-7431

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- Offers walk in counseling for individual, family or marital problems.
4. Yale Child Study Center (203) 785-2513
Offers direct and indirect mental health services to children to the age of 16 and their families.
 5. Sexual Assault Crisis Services 24 Hr. Hotline (800) 999-5545
Offers support to women who are victims of sexual assault.

F. Support Group Services

1. Area Cooperative Educational Services (ACES) (203) 498-6801
Offers educational services for the gifted, and children with special needs.
2. Hamden Adult and Continuing Education (203) 407-2000
Offers educational programs including high school equivalency testing open to anyone out of school.
3. Hamden High School Career Center (203) 407-2040
Offers both students and residents with information on career and educational options.
4. Hamden Public Schools Pupil Personnel Services (203) 407-2040
Offers counseling in special educational needs, language/speech/hearing and guidance.
5. Hamden Social Work Department (203) 407-2040
Offers individual and group counseling for speech and language problems, evaluation for gifted programs, and evaluations for children with special needs.

G. Financial Aid Services:

1. Fish Inc. (Outside of Hamden) (203) 467-7280
Offers aid in food and transportation to those individuals that cannot be helped by other agencies.
2. Hamden Food Bank (203) 562-5129
Offers food to any Hamden resident in emergency situations.
3. Supplemental Nutrition Assistance Program(SNAP) (800) 842-1508
Offers food stamps to any CT resident in emergency situations.

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4. Hamden Fuel Energy Office (203) 287-2691
Offers Fuel assistance to any Hamden resident in emergency situations.
5. State of CT Department of Income Maintenance (860) 723-1126
Offers services in the area of state financial assistance, food stamps, Medicaid, aid to the disabled, and old age assistance.
6. State of CT Welfare Department (860) 723-1126
Offers financial assistance to low income families of Hamden.
7. Single Adult Services (860) 723-1126

H. Health Care Services

1. Regional Visiting Nurses Agency (203) 669-4409
Offers community health and nursing care, home health care.
2. Yale-New Haven Hospital (203) 688-4242
Emergency Services (203) 688-2222
3. Hospital of St Raphael's (203) 789-3000
Emergency Services (203) 789-3464
4. Quinnipiac Valley Health District (203) 248-4528
Offers health services to the residents of Hamden, North Haven and Woodbridge.

I. Protective Services

1. Connecticut Commission on Human Rights and Opportunities Hartford Administration (860) 541-3400
Branches- West Central Regional Office (203) 805-6530
Offers services in the area of anti-discrimination
2. State of CT Department of Consumer Protection (800) 842-2649
To protect consumers from injury by product use or merchandising deceit. They investigate cases of fraud, consumer complaints; inspect wholesale and retail food and drug establishments.
3. State Of CT Protective Services (Elderly) (203) 974-8029
New Haven County
Provides a means to report cases of abuse, neglect abandonment or exploitation of persons 60 years or older.

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4. Child Abuse Prevention Line (24 Hr. Hotline) (800) 842-2288
To report suspected cases of child abuse also referrals to the Department of Children & Families (DCF).
5. Connecticut Domestic Violence (24-Hr. Hotline) (888) 774-2900
6. Hamden Elderly Services (203) 287-2547
Offers a central resources center for services to the elderly.
7. Hamden Elderly Services Outreach (203) 287-2691
Offers assistance to residents of Hamden 60 years and older.

J. Housing Services

1. Hamden Housing Assistance (203) 248-9036
After Hours (203) 230-4000
Offers aid in emergency housing for the homeless. Also aids in the placing of individuals in permanent housing.